



## Communication in crisis: Recommendations on Management, Approaches and Tools for Effective Communication

20<sup>th</sup> May 2021, 15:00 – 16:30 CEST

Online Event

### Agenda

15:00 – 15:05	Welcome & Introduction to the Webinar – (RINI)
15:05 – 15:15	Introduction to Projects: NO-FEAR (UPO) and PROACTIVE (UIC)
15:15 – 15:35	<b>Recommendations for mitigation and management of communication when dealing with a crisis event, including CBRNe terrorism</b>
	Human Factors Analysis of Preparedness and Response in Communication (PHE)
	Psychosocial Impact of Communication on First Responders and the Public (UBIK)
15:35 – 16:05	<b>Recommendations analysis on communication approaches in responding to a crisis event, including CBRNe terrorism</b>
	Common Communication challenges when responding to a crisis event (HSE)
	Common Communication approaches for LEA and Vulnerable Citizens (DHPOL)
	Common Communication challenges in Communities (MDA)
16:05 – 16:25	<b>Recommendations on the types of Tools available for supporting inter-agency and public facing communication when dealing with a crisis event, including CBRNe terrorism</b>
	Introduction to the PROACTIVE APPs, including key features on accessibility (RINI)
	Introduction to “Nødnett” – (NorCross)
16:25 – 16:30	Wrap up and webinar closed (RINI)

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